



Hours:

Mon – Fri: 8:30am – 8:30pm

Sat – Sun: 10 – 4pm

Holidays – 10am – 4pm

The club will continue to operate on a cashless basis. All lessons and services must be entered in our booking system, [Court Reserve](#).

Services

- MVP Lounge is closed until further notice, but we are currently open to anyone leasing the space, please reach out [by email](#).
- Pro Shop is open and you can [shop online](#).
- Stringing services are available
- Due to changes in the Pro-Shop, demo racquets will not be available until Sept 2021, please contact our [Front Desk Manager](#) for questions

Safety Procedures

Physical Distancing and Masking:

- Until further notice patrons must wear a mask inside the facility but are not required to wear a mask while playing. Check out the [City of Calgary website](#) for more details, City of Calgary bylaw will be reviewed on July 5th.
- Coaches are not required to wear a mask on court unless they come within 3 metres distance of a client/participant to correct form or help demonstrate.
- Staff and patrons are asked to physical distance as much as possible.
- Locker rooms are open, but we ask players to arrive dressed to play to avoid traffic/contact in more confined spaces.
- Water bottle refill stations are open. We ask players to bring plenty of water to sustain them and help reduce traffic/contact at the water refill station.

Clean hands and Wellness

- For the safety of our entire community, all patrons and staff are required to follow Alberta Health Services wellness screening protocols. Any staff or patrons showing visible signs of sickness are asked to stay home.



Covid 19 Update, June 23rd 2021

- Sanitizing stations remain throughout the club, hand sanitizer is available on every court
- We continue to reinforce education on hand washing, players are asked to sanitize hands before, during, and after play.

Equipment:

- Ball safety management: we ask that players from different households use their own marked balls
- Equipment is sanitized after each lesson/use.

Hard Surface Cleaning

- Daily professional cleaners using Health Canada approved cleaning products.
- Weekly fogging throughout the facility with organic safe disinfectant. (Ultralyte DIN 02362546 - same chemical used by the Edmonton and Pearson International airports). Ultralyte is on Health Canada's list of approved disinfectants
- Frequent cleaning and disinfecting throughout the day on high-touch areas such as door handles, faucets, and counter tops.

We are constantly monitoring and re-evaluating our procedures as the Covid situation evolves, we will do our best to communicate any changes and we appreciate your patience and support.