

AFORZA COVID PROCEDURES

Sept 7th 2021

HOURS

8am – 11pm Daily

Please see here for details on holiday hours and closures

The club will continue to operate on a cashless basis. All lessons and services must be entered in our booking system, Court Reserve.

SERVICES

- MVP Lounge is closed until further notice, if you are interested in leasing this space please reach out by email.
- Pro Shop is open, and you can shop online.
- Stringing services are available
- Due to changes in the Pro-Shop, demo racquets are not available at this time, please contact our Front Desk Manager for questions

SAFETY PROCEDURES

Physical Distancing and Masking:

- Until further notice patrons must wear a mask in common areas of the facility but are not required to wear a mask while playing (we strongly encourage players to physical distance while on break from playing or to wear their mask).
- Coaches are not required to wear a mask on court unless they come within 3 metres distance of a client or program participants.
- Staff and patrons are asked to physical distance as much as possible.
- Locker rooms are open, but we ask players to arrive dressed to play to avoid traffic/contact in more confined spaces.
- Water bottle refill stations are open. We ask players to bring plenty of water to sustain them and help reduce traffic/contact at the water refill station.
- Parents of junior program participants have been armed with instructions in a separate document to ensure the children are as safe as possible before, during, and after they play

Clean hands and Wellness

- For the safety of our entire community, all patrons and staff are required to follow Alberta Health Services wellness screening protocols. Any staff or patrons showing visible signs of sickness are asked to stay home.
- Sanitizing stations remain throughout the club, hand sanitizer is available on every court
- We continue to reinforce education on hand washing, players are asked to sanitize hands before, during, and after play.

Equipment:

- Ball safety management: we ask that players from different households use their own marked balls
- Equipment is sanitized after each lesson/use.

Hard Surface Cleaning

- Daily professional cleaners using Health Canada approved cleaning products.
- Weekly fogging throughout the facility with organic safe disinfectant. (Ultralyte DIN 02362546 - same chemical used by the Edmonton and Pearson International airports). Ultralyte is on Health Canada's list of approved disinfectants
- Frequent cleaning and disinfecting throughout the day on high-touch areas such as door handles, faucets, and countertops.

We are constantly monitoring and re-evaluating our procedures as the Covid situation evolves, we will do our best to communicate any changes and we appreciate your patience and support.

If you have any questions or feedback on our procedures please contact karen@aforza.ca